



## Warranty

SII warrants its products to be free from defects in materials and workmanship under normal use and service from date of invoice for the periods specified below on an annual prorated basis as follows (unless otherwise specified below): SII will repair or replace, at its discretion, defective product with the repair or replacement cost proportionately allocated between SII and the customer based on the number of years lapsed in the limited warranty period. For example, a product with a limited 10 year warranty which fails in the 5th year of ownership will be repaired or replaced with a 50% credit applied towards a customer's repair or replacement cost, and a product with a limited 10 year warranty which fails in the 10th year of ownership will be repaired or replaced with a 10% credit applied towards a customer's repair or replacement cost. Freight and handling costs shall be paid by the customer. Labor costs of replacement shall be paid by the customer. Warranty claims must be reported within the applicable warranty period and be accompanied by a sales order or invoice number. THE FOREGOING REMEDIES SHALL BE A CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND SII'S ENTIRE LIABILITY FOR ANY BREACH OF THE LIMITED WARRANTY SET FORTH HEREIN.

- Lifetime limited warranty on all galvanized steel posts, fiberglass reinforced polymer (FRP) posts, stainless steel hardware, and aluminum fittings and post caps. For the purpose of this warranty, lifetime encompasses no specific term of years but rather that SII warrants to its original customer for as long as the original customer owns the product and uses the product for its intended purpose that the product will be free from defects in materials and workmanship under normal use and service. There is no proration on the lifetime limited warranty.
- 50 year limited warranty on posts made from recycled plastic materials.
- 30 year limited warranty on fiberglass shingles per the manufacturer's specifications.
- 20 year limited warranty on structural steel frames supporting HPDE shade fabric against failure due to rust-through corrosion under normal environmental conditions. Structures are warranted for winds up to 150mph only if shade canopies have been removed as per requirement set forth above in the shade fabric warranty. Removal and reinstallation must be performed by a qualified person or authorized dealer following the instructions provided by SII. This steel warranty shall be void if damage to the steel frame is caused by the installer, or from physical damage, damage by salt spray, or sprinkler systems, contact with chemicals, chlorine, pollution, misuse, vandalism, or any act of God.
- 15 year limited warranty on rotationally molded plastic components when included as part of a complete playground purchase.
- 15 year limited warranty on high density polyethylene (HDPE) plastic sheet, punched steel decks, Trex decking, and pipes, rungs, loops and rails.
- 15 year limited warranty on anchoring products (GroundPlug) to maintain structural integrity.